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PUBLIC

To: Members of Improvement and Scrutiny Committee - People

Tuesday, 12 July 2022

Dear Councillor,

Please attend a meeting of the **Improvement and Scrutiny Committee - People** to be held at **2.00 pm** on **Wednesday, 20 July 2022** in Council Chamber, County Hall, Matlock, DE4 3AG, the agenda for which is set out below.

Yours faithfully,

Helen E. Barrington

Helen Barrington
Director of Legal and Democratic Services

A G E N D A

PART I - NON-EXEMPT ITEMS

1. Apologies for absence

   To receive apologies for absence (if any)

2. Declarations of Interest

   To receive declarations of interest (if any)

3. Minutes (Pages 1 - 4)

To confirm the non-exempt minutes of the meeting of the Improvement and Scrutiny Committee – People held on 26 May 2022.

4. Public Questions (30 minute maximum in total) (Pages 5 - 6)

(Questions may be submitted to be answered by the Scrutiny Committee, or Council officers who are attending the meeting as witnesses, on any item that is within the scope of the Committee. Please see the procedure for the submission of questions at the end of this agenda)

5. Leaving Care Service (Pages 7 - 14)

6. Short Term Services (Pages 15 - 24)

The purpose of this report is to consider the offer of the Short Term Services (Homecare) for local Derbyshire residents

7. Committee Work Programme 2022-23 (Pages 25 - 32)

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MINUTES of a meeting of **IMPROVEMENT AND SCRUTINY COMMITTEE - PEOPLE** held on Thursday, 26 May 2022 at County Hall, Matlock, DE4 3AG.

PRESENT

Councillor T Kemp (in the Chair)

Councillors S Burfoot, C Dale, R George, P Rose, D Taylor, J Wharmby, N Hoy and D Muller.

Also in attendance was Councillor .

Apologies for absence were submitted for Councillor J Woolley and A Griffiths.

14/22 DECLARATIONS OF INTEREST

There were no declarations of interest.

15/22 MINUTES

RESOLVED:

That the minutes of the meeting held on 4 May 2022 be confirmed as a correct record.

16/22 PUBLIC QUESTIONS (30 MINUTE MAXIMUM IN TOTAL)

There were no public questions.

17/22 LEARNING DISABILITIES DAY OPPORTUNITIES SERVICE REDESIGN

On 10 March 2022, Cabinet approved the programme of formal public consultation for a period of 12 weeks on the two options concerning the future delivery of day opportunities for people with a learning disability and/or who were autistic. The Committee was asked to consider the current public consultation, including with the current Learning Disability Day service users.

Linda Elba-Porter, Service Director – Transformation and Partnership, attended the meeting and provided the Committee with background to the Cabinet report and details of the two options for consultation on the future delivery of the service.

The aim was to support Derbyshire people with a learning disability and/or who were autistic to live the lives they wanted to live – safe, fulfilled lives in their communities. The proposed new approach was based on

feedback from people who had been supported and informed the Council that they wanted to live as independently as possible in their communities with equal access to opportunities and services such as social and leisure, housing, jobs, health and transport. The proposals were also informed by the recent White Paper 'People at the heart of care' which set out a vision for adult social care that had people and families at its heart.

The public consultation began on 28 March 2022 and would last for 12 weeks ending on 19 June 2022. During the consultation, there would be 12 meetings held virtually throughout the County and where preferred, service users could have a face-to-face meeting to enable them to speak in confidence.

Members were afforded the opportunity to comment on the proposals and ask questions relating to the consultation process. The following issues were raised by members of the committee:

- There was a general concern that the mental well-being of service users might have suffered as a result of having to remain largely at home during the pandemic and all councillors wished this to be kept in mind. However, RG also stated that she had been told of people wishing to return to Alderbrook (Chinley, High Peak) but unable to do so because of on-going Covid-19 restrictions and also that there was a waiting list of people wanting to use Dinting allotments which might indicate there was still a demand for these facilities.

- Certain members also expressed concern that some service users might have a problem getting a point across or feel frightened to speak out against the service. Linda Elba-Porter responded by re-iterating that the face-to-face meetings had been deliberately included in an effort to hopefully allow users to express their feelings more openly.

- It was also suggested, anecdotally, that there was a feeling across the county that many people were unaware of the consultation, so perhaps the publicity hadn't been adequate? In response, it was stated that meetings held thus far had been very well attended (particularly in the High Peak) which demonstrated otherwise.

- It was asked if staff and carers could respond to the consultation? The response was that it was a full public consultation and if Members were aware of anyone wishing to contribute if they could direct them to the consultation process and that would be helpful.

- There was a general recognition that the council needed to support our carers and ensure their voice was heard.

- Some members asked that 'due to the lack of publicity and apparent low response', could the consultation be extended past 19 June to allow

more people and service users to have their say? Councillor Hoy responded that her staff had done excellent work they had carried out in setting up the consultation process and was confident that the consultation was being handled correctly. General observation suggested that there was very adequate engagement and in the absence of empirical evidence to the contrary there was no reason for further delay.

- It was also suggested by some that the transport provision was inadequate.

- Certain members also requested to attend the day centres to try and understand the depth of feeling of the users and raised the possibility of sitting in on any face-to-face meetings with users. The general feeling, and the advice from officers was that this would be inappropriate; it could have a negative impact on service users' willingness to open up and speak freely. However, details of the 12 'open' meetings would be circulated to Members.

Councillor Hoy responded to all the points raised, stating that the intention was to achieve a transformation of the service and hopefully the consultation would help to provide some answers to many points raised in the committee and elsewhere. It was not necessarily the case that the service would be predominantly 'building-based' in the future. While this would most appropriately continue to be the case for some users, many others wanted greater independence and choice, with the opportunity to pursue a wider choice of hobbies and activities.

The Chairman summed up by stating that the proposals should be seen as what they were, a positive opportunity for the service to be moved forward and provide better facilities and support for all Derbyshire residents. He thanked Linda Elba-Porter, Helen Jones and Councillor Natalie Hoy for their attendance and presentation and for willingly answering member questions on this important subject.

RESOLVED that the Committee notes:

a) that public consultation began on 28 March 2022;
b) that the public consultation will last for 12 weeks ending on 19 June 2022; and
c) that a further report will be available once the results from the consultation have been collated, and prior to final recommendations going to Cabinet.

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Procedure for Public Questions at Improvement and Scrutiny Committee meetings

Members of the public who are on the Derbyshire County Council register of electors, or are Derbyshire County Council tax payers or non-domestic tax payers, may ask questions of the Improvement and Scrutiny Committees, or witnesses who are attending the meeting of the Committee. The maximum period of time for questions by the public at a Committee meeting shall be 30 minutes in total.

Order of Questions

Questions will be asked in the order they were received in accordance with the Notice of Questions requirements, except that the Chairman may group together similar questions.

Notice of Questions

A question may only be asked if notice has been given by delivering it in writing or by email to the Director of Legal Services no later than 12noon three working days before the Committee meeting (i.e. 12 noon on a Wednesday when the Committee meets on the following Monday). The notice must give the name and address of the questioner and the name of the person to whom the question is to be put.
Questions may be emailed to democratic.services@derbyshire.gov.uk

Number of Questions

At any one meeting no person may submit more than one question, and no more than one such question may be asked on behalf of one organisation about a single topic.

Scope of Questions

The Director of Legal Services may reject a question if it:
• Exceeds 200 words in length;

• is not about a matter for which the Committee has a responsibility, or does not affect Derbyshire;

• is defamatory, frivolous or offensive;

• is substantially the same as a question which has been put at a meeting of the Committee in the past six months; or

• requires the disclosure of confidential or exempt information.

Submitting Questions at the Meeting

Questions received by the deadline (see **Notice of Question** section above) will be shared with the respondent with the request for a written response to be provided by 5pm on the last working day before the meeting (i.e. 5pm on Friday before the meeting on Monday). A schedule of questions and responses will be produced and made available 30 minutes prior to the meeting (from Democratic Services Officers in the meeting room).
It will not be necessary for the questions and responses to be read out at the meeting, however, the Chairman will refer to the questions and responses and invite each questioner to put forward a supplementary question.

Supplementary Question

Anyone who has put a question to the meeting may also put one supplementary question without notice to the person who has replied to his/her original question. A supplementary question must arise directly out of the original question or the reply. The Chairman may reject a supplementary question on any of the grounds detailed in the **Scope of Questions** section above.

Written Answers

The time allocated for questions by the public at each meeting will be 30 minutes. This period may be extended at the discretion of the Chairman. Any questions not answered at the end of the time allocated for questions by the public will be answered in writing. Any question that cannot be dealt with during public question time because of the non-attendance of the person to whom it was to be put, will be dealt with by a written answer.

DERBYSHIRE County Council

Derbyshire Leaving care - Update

July 2022 – Service Journey:

Positives identified by Ofsted:

- Pathway plans are written well and targeting actions appropriately. The aspirations, wishes and concerns of care leavers are apparent. The plans are ambitious, reflecting a determination for care leavers to succeed in their objectives.

- There is a focus on relationship-building and information-sharing to ensure an effective transition to the leaving care service at 18, but also on developing life skills.

- Inspectors saw many positive and creative examples of direct work being undertaken by leaving care workers. This is helping care leavers to develop the necessary skills to negotiate the opportunities and challenges of adulthood.

Continued…

- Care leavers' entitlements and the local authority 'offer' to care leavers are explained clearly, helping young people to understand what they are being offered and the choices that are available to them.
- Effective partnership working at a strategic level is beginning to have a positive impact on health provision for care leavers.
- Health partners have embraced the role of being a corporate parent and are developing initiatives that will support care leavers.
- Risks to individual care leavers are identified well; when risks escalate, including risks of exploitation, Leaving Care Safety Panel meetings demonstrate good consideration of risks, needs and actions to reduce risk.
- Work with care leavers between 21 and 25 years of age is sensitive and proportionate to their views and current circumstances.

2021 Inspection outcomes for improvement:

- Pathway Planning and action plans to be aligned with national guidance.
- Leaving Care Workers updating PWP when significant changes occur for care leavers.
- Consistency of monitoring Safety Panel outcomes for care leavers where there is risk and risk action plans, for clear follow-through of actions.
- Continued and sustained positive changes.

Development work

- Prison work – Young Persons Wing, space in Nottingham Prison for care leavers to have direct visits with their leaving care workers. Supporting transition from custody.
- Prison work – sharing names of identified care leavers for better transition work and support planning.
- Drop in groups available North and South – Parent to be groups and baby groups with peer support.
- Chesterfield Football Group to be replicated in the South.
- Cooking Group at Long Eaton – promoting independence skills.

Continued partnership work and development:

- Health Action Plan – sharing this co-production work nationally at NLCBF.
- Emotional Wellbeing Offer to Care Leavers and Leaving Care Workers.
- Care Leaver Council Re-launch.
- Severn Trent 70% discount launch 1st April.

Voice of our Care Leavers:

Care leavers told inspectors that they valued the service.

They described the workers in the team as caring and supportive, sticking with them, without being overwhelming.

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Agenda Item

FOR PUBLICATION

DERBYSHIRE COUNTY COUNCIL

SCRUNITY COMMITTEE

20 JULY 2022

Report of the Executive Director – Adult Social Care & Health

Short Term Services (Homecare)

1. Purpose

1.1 The purpose of this report is to consider the offer of the Short Term Services (Homecare) for local Derbyshire residents. Short Term Services offer an opportunity for local residents to gain back all or part of their independence with daily living tasks following an admission into hospital or a crisis in the community. The offer supports people to remain in their own homes and local communities.

2. Information and Analysis

2.1 Please see attached slides: Appendix 1

3. Consultation

3.1 Please see attached slides: Appendix 1

4. Alternative Options Considered

4.1 Please see attached slides: Appendix 1

5. Implications

5.1 Please see attached slides: Appendix 1

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6. Background Papers

6.1 None

7. Appendices

7.1 Appendix 1 – Short Term Services

8. Recommendation(s)

That Committee:

a) Notes the offer of the Short Term Services and the benefits for local residents who are either leaving hospital or expressing crisis to remain in their own homes
b) Notes the further changes planned for the service

9. Reasons for Recommendation(s)

9.1 To ensure the committee is kept informed of this area of work.

Report Author: Linda Elba-Porter
Contact details: Linda.Elba-Porter@deerbyshire.gov.uk

Appendix 1

Implications

Financial

1.1

Legal

2.1

Human Resources

3.1

Information Technology

4.1

Equalities Impact

5.1

Corporate objectives and priorities for change

6.1

Other (for example, Health and Safety, Environmental Sustainability, Property and Asset Management, Risk Management and Safeguarding)

7.1

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Short Term Services

In 2019 we established a different way of working to support local residents of Derbyshire to achieve the most independent outcome possible. Starting in 2020 this way of working was piloted before rolling out Countywide in 2021. Adult Care is committed to maintain people in in their own homes and communities whenever possible. Throughout 2021, performance was positive.

Example:

Day 1:
X is referred onto STS for 3 calls a day to help with personal care and commode transfers. X is assessed and given SMART goals, a plan is made and agreed between X and the STS team

Day 7:
After continued therapy and support from STS team, X is able to independently manage in the evenings, so the evening call is cancelled

Day 14:
As planned, X's calls are reduced to 1 call a day as they have improved with independent transferring

Day 18:
X is now fully independent with their morning routine, and is happy to move on from STS with the support of their family

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Short Term Services

- Early 2022, the demand for the service increased and a lack of long term homecare has impacted. Recruitment and retention has also emerged as an issue for the short term service.

- There are local and national workforce challenges that impact delivery

- Therefore, the purpose of the current review has been to identify opportunities for positive change, which will result in local residents receiving a consistent service that recognises local variation, the expertise of partner agencies and utilisation of voluntary and community support. Our focus will be to generate increased capacity so more local people can benefit from the service

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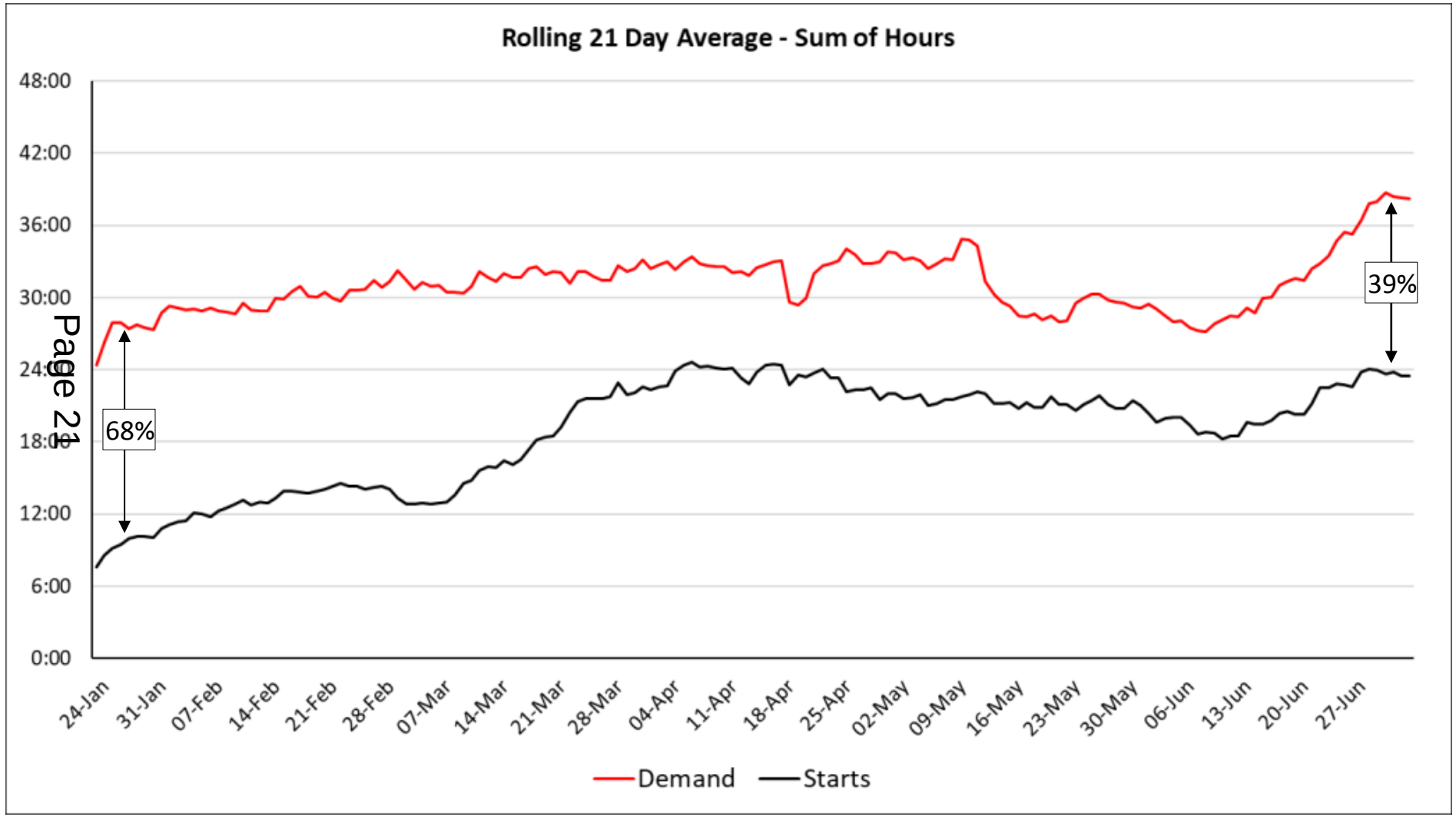
Demand & Capacity



The line chart to the left shows the rolling 21 day average of demand and capacity measured in hours.

The chart shows that at the start of 2022, there was a large gap between demand and pick-up (approximately 68%). The gap starts to narrow in March before increasing again come mid-June (approximately 39% come July).

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Workstreams

There are 4 main workstreams that are being undertaken:

Staffing Model

Research has been completed to understand an alternative quality staffing model that enables more effective flow through the service. This research considered models used by other services and Local Authorities.

Any proposed staffing model will aim to offer more focussed support to colleagues and a clearer understanding of roles and duties. This should increase contract utilisation.

Integrated Working with System Partners

Integrated working arrangements with system partners to improve community capacity. This will be aided by a clear understanding of the incoming demand and the capacity within the service to respond.

This includes the requirements through the Urgent Community Response and Discharge to Assess model utilised by system partners.

Maintaining a Quality Service

A clear understanding of the Care Quality Commission requirements and how the service achieves these.

The development of robust policies and procedures to ensure a safe and quality service, countywide.

Maintaining Workforce Morale

Ensuring that staff are fully trained with the aim to empower colleagues in order to enable a confident workforce.

There will be efforts made to address current concerns of frontline colleagues and an embrace of reward and recognition.

This workstream aims to make frontline colleagues feel valued and respected.

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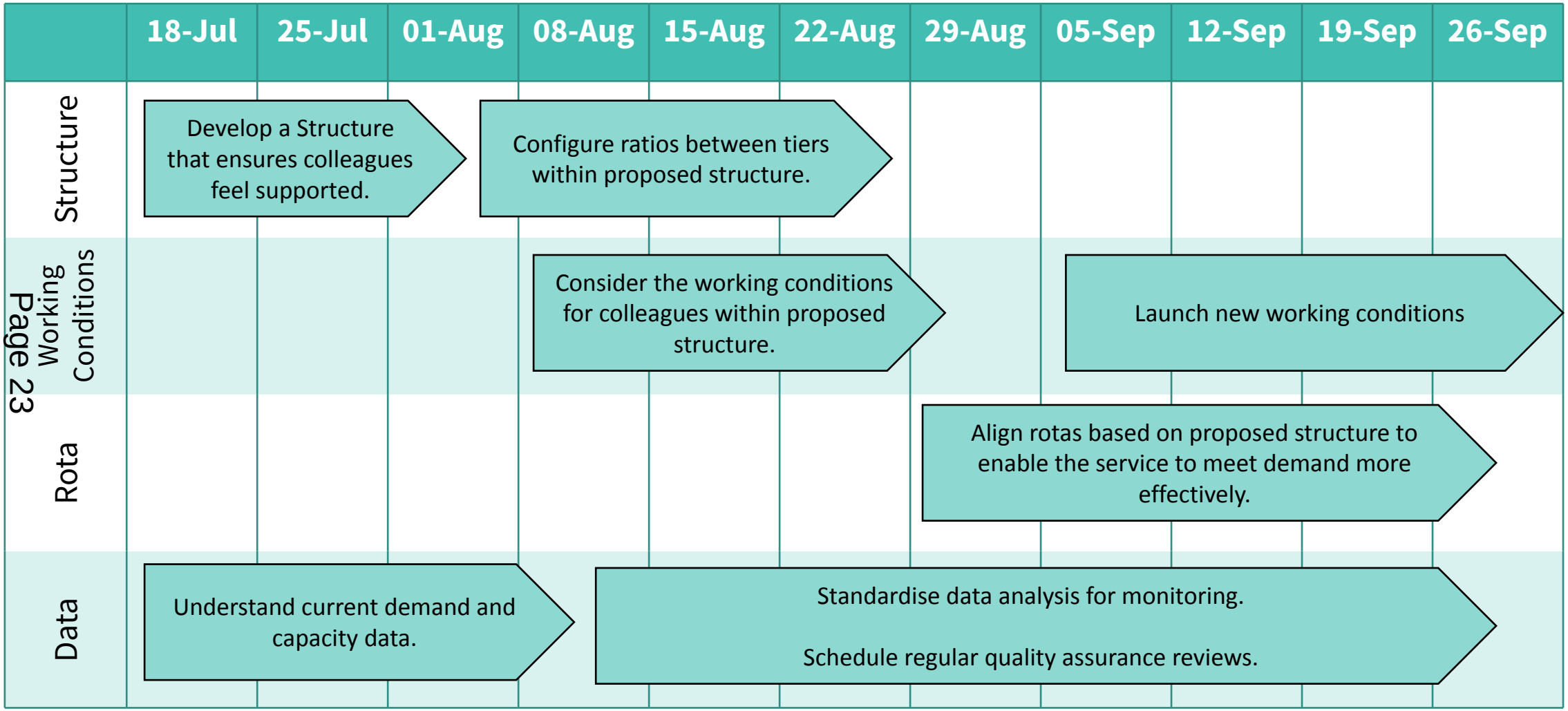
Plan – July / August / September



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FOR PUBLICATION

DERBYSHIRE COUNTY COUNCIL

IMPROVEMENT AND SCRUTINY COMMITTEE - PEOPLE

WEDNESDAY, 20 JULY 2022

Report of the Director - Legal and Democratic Services

Work Programme 2022/23

1. Purpose

1.1 To review the Committee's work programme and invite committee members to suggest possible agenda items for the remainder of the municipal year 2022-23.

2. Information and Analysis

2.1 It is considered good practice that each Scrutiny Committee develops and agrees an annual work programme. The identification of relevant topics and their allocation to a specific meeting date, focuses the work of the Committee and promotes transparency.

2.2 Scrutiny work programmes are best viewed as flexible documents. The timescales are indicative of when each issue will be considered by the Committee. Throughout the year timings may change and new issues may emerge. For example, new items may be identified from the Council's Forward Plan.

2.3 The work programme for 2022/23 is given at Appendix two and Members are invited to propose additional items to be considered for inclusion.

2.4 When identifying issues for the work programme Members are advised to consider:

- Whether the issue falls within the remit of the Committee
- How the issue aligns with the Council Plan priorities
- Whether the issue is in the public interest
- If there has been a change to National Policy and how this will affect people in Derbyshire
- If there are any performance, financial or safety concerns about a particular service or function
- How consideration by the Scrutiny Committee will add value.

3. Consultation

3.1 Scrutiny work programmes are developed in consultation with Committee members. They are also informed by discussions with Executive Directors, who offer guidance about the timing of the Committee's involvement, to ensure that scrutiny work coincides with the availability of performance data, specific milestones, and appropriate stages of policy development.

4. Alternative Options Considered

4.1 The option of not having a work programme was rejected as it is considered important that topics are allocated to specific meeting dates in order to focus the work of the Committee and promote transparency.

5. Implications

5.1 Appendix 1 sets out the relevant implications considered in the preparation of the report.

6. Background Papers

6.1 None

7. Appendices

7.1 Appendix 1 – Implications

7.2 Appendix 2 –Work Programme 2022/23

8. Recommendation(s)

That the Committee:

a) Notes the 2022/23 work programme and considers any proposed revisions.

9. Reasons for Recommendation(s)

9.1 To focus the work of the Committee and promote transparency.

Report Author: **Roz Savage** **Contact details:** **roz.savage@derbyshire.gov.uk**

Appendix 1

<u>Implications</u>

Financial

1.1 None Identified for this report

Legal

2.1 None Identified for this report

Human Resources

3.1 None Identified for this report

Information Technology

4.1 None Identified for this report

Equalities Impact

5.1 None Identified for this report

Corporate objectives and priorities for change

6.1 Resilient, healthy and safe communities.
6.2 High performing, value for money and resident focused services.
6.3 Effective early help for individuals and communities.

Other (for example, Health and Safety, Environmental, Sustainability, Property and Asset Management, Risk Management and Safeguarding)

7.1 None Identified for this report

Improvement and Scrutiny Committee - People

2022/23 Work Programme

Wednesday 7 September 2022			
Topic	**Lead Officers**	**Lines of Enquiry/Purpose**	**Portfolio Holder**
Consultation and Engagement on the Learning Disability Day Opportunities Service Redesign	Linda Elba-Porter	• What were the consultation outcomes and how will they shape the redesign of Learning Disability Day Opportunities Service?	Natalie Hoy
SEND Strategy	Matthew Booth Carol Cammiss	• What has been learnt from the discovery and engagement phase? • Pre- decision scrutiny of draft SEND Strategy (if available)	Alex Dale
Transition to Adulthood	Joint presentation by ASCH and Childrens Services Carol Cammiss Linda Elba-Porter	• What are the pathways for children transitioning from Childrens Services to their onward journey (to independence or adult services?) • What are the experiences of children transitioning to adult services and how can the outcome for individuals be improved? • Are working age adults with disabilities being enabled to be as independent as possible and achieving their aspirations?	Julie Patten Alex Dale Natalie Hoy

		• What measures are proposed to improve the quality of person-centred care for people with learning disabilities and autism (Pre-decision scrutiny of the People with a learning disability and autistic people strategy)	
Wednesday 2 November 2022			
Topic	**Lead Officers**	**Lines of Enquiry/Purpose**	**Portfolio Holder**
Prevention and personalisation assessments and reviews	Simon Stevens	Does the assessment process maximise independence, choice and autonomy to enable individuals to live independent lives?	Natalie Hoy
Social Work Practice	Carol Cammiss Ali Noble Peter Lambert	What is the Council doing to improve the quality and consistency of social work practice?	Julie Patten
Wednesday 8 February 2023			
Topic	**Lead Officers**	**Lines of Enquiry/Purpose**	**Portfolio Holder**
Accommodation for Older People	Simon Stevens	Is the Council's approach effectively facilitating the delivery of appropriate accommodation and support for older people? What are the implications of the Government's Social Care reform agenda?	Natalie Hoy
Early Intervention Prevention Strategy	Ali Noble Peter Lambert	Pre decision scrutiny of the Early Intervention Prevention Strategy	Julie Patten

Wednesday3 May 2023			
Topic	**Lead Officers**	**Lines of Enquiry/Purpose**	**Portfolio Holder**
Early thinking on Youth Investment Fund (Youth Offer)	Ali Noble Carol Cammiss	What are the proposals for the provision for young people aged 14-25?	Natalie Hoy

Notes:

- It is proposed that a working group will be established to develop a performance dashboard to assist the Committee in fulfilling its role of scrutinising policy development and service delivery.
- Earmarked for the 2023/24 Work Programme (July) is a meeting on education issues including, the implications emerging from the Government white paper: ”Opportunity for all: strong schools with great teachers for your child”, and consideration of how the Council is meeting its obligation to ensure that all children have access to a suitable learning environment.

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